



# Help to Buy Residential Product Guide

September 2025

- **Broad range & better service**
- **Rates starting at 5.79% & dedicated Case Owner from application to offer**
- **Now available for remortgages**
- **Manual underwriting by a team of skilled decision makers**

## Version 5.8

Aimed at Professional intermediaries only; not for public distribution. UK Mortgage Lending Ltd (UKMLL) t/a Pepper Money is authorised and regulated by the Financial Conduct Authority (FCA) under registration number 710410 as a provider of regulated mortgages. The FCA does not regulate our Buy to Let mortgages. UKMLL is a member of the Finance and Leasing Association and follows its Lending Code as a provider of second charge regulated mortgages.

Registered Office: 4 Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ. Registered in England and Wales under Company Number 08698121. Calls may be monitored or recorded for training, compliance and evidential purposes.

**Complete**  
Your specialist package distributor

023 8045 6999  
enquiries@complete-fs.co.uk  
www.complete-fs.co.uk



# Highlights of our wide ranging criteria

|                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>No Credit Scoring</b> <ul style="list-style-type: none"><li>• We don't credit score to make decisions</li><li>• We don't credit score to determine product selection</li><li>• What you see is what you get</li><li>• Manual underwriting by a team of skilled decision makers</li></ul> | <b>Self-Employed</b> <ul style="list-style-type: none"><li>• Across the entire range</li><li>• Minimum of 1 year's trading</li><li>• Net profit for Sole Traders</li><li>• Salary and dividends for Company Directors</li><li>• Net profit accepted for Company Directors who own a majority share.</li><li>• Additional remuneration add back allowed where applicants own 100% of the Company</li><li>• Latest year's figures used for affordability</li></ul> | <b>Strong Approach to Affordability</b> <ul style="list-style-type: none"><li>• 100% of shift allowance, bonus</li><li>• Flexibility around non-court ordered maintenance and many regular benefits e.g. Working Family Tax Credit, Child Benefit, Universal Credit, Disability Living Allowance etc.</li><li>• 5 year fixed rates calculated at pay rate</li></ul>                                                                                                        |
| <b>Minimum Income £18k</b> <ul style="list-style-type: none"><li>• Can be the combined income of both applicants</li><li>• Must be earned income</li><li>• 100% of secondary income accepted</li></ul>                                                                                      | <b>Day Rate Contractors</b> <ul style="list-style-type: none"><li>• Income assessed based on daily rate whether self-employed, limited Company or umbrella Company</li><li>• Minimum 12 months history and 3 months' bank statements</li><li>• Average or current day rate to be minimum of £200 per day</li></ul>                                                                                                                                               | <b>Purchase Deadline</b> <ul style="list-style-type: none"><li>• "The "Help to Buy: Equity Loan" scheme (England) is now closed to purchases.</li><li>• You can continue to purchase a property in Wales through the Help to Buy Wales scheme. The Welsh Government have extended the scheme from 1st April 2023 until 31st March 2025.</li><li>• Full details can be found here: <a href="http://www.gov.wales/help-buy-wales">www.gov.wales/help-buy-wales</a></li></ul> |
| <b>CCJs</b> <ul style="list-style-type: none"><li>• Don't need to be satisfied</li><li>• No value limit</li><li>• Can be registered as recently as 24 months ago</li></ul>                                                                                                                  | <b>First Time Buyers</b> <ul style="list-style-type: none"><li>• 100% cash gifted deposit acceptable with proof of 12 months rental history or household upkeep</li><li>• The property must be the applicant's main residence.</li><li>• Applicants cannot have a personal interest in any other property including BTL, second or holiday homes.</li></ul>                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Defaults</b> <ul style="list-style-type: none"><li>• Don't need to be satisfied</li><li>• No value limit</li><li>• Can be registered as recently as 24 months ago</li></ul>                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

| Term    | LTV            | Initial Rate | Comp Fee | Reversion Rates<br>(LMR +) | Product Code |
|---------|----------------|--------------|----------|----------------------------|--------------|
| 5 Years | 75%            | 5.79%        | £ 0      | 3.90%                      | H50061       |
| ERC:    | 4%,4%,3%,3%,2% |              |          |                            |              |

|                                                                                                                                              |                                                                                                                                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>Application fee = £150</div> <div>*For Free Valuation products: One free standard valuation for properties valued up to £500,000.</div> | <div>Pepper Flex For more ‘yes’ decisions. Customers who are just outside of our standard criteria can pay an additional Flex completion fee of between £1,000 and £2,500.</div> |
|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Pepper48 Help to Buy - Credit Criteria

| Credit Criteria          |                                                      |
|--------------------------|------------------------------------------------------|
| CCJs:                    | 0 registered in 48 months                            |
| Default:                 | 0 registered in 48 months                            |
| CCJ/Default Value:       | No limit                                             |
| Secured Missed Payments: | 0 in 48 months (No arrears balance in last 6 months) |
| Bankruptcy/IVA:          | Discharged > 6 years ago                             |
| Repossession:            | None in last 6 years                                 |
| Debt Management Plan:    | Considered if satisfied over 12 months ago           |

| Term    | LTV            | Initial Rate | Comp Fee | Reversion Rates<br>(LMR +) | Product Code |
|---------|----------------|--------------|----------|----------------------------|--------------|
| 5 Years | 75%            | 5.94%        | £ 0      | 3.90%                      | H50062       |
| ERC:    | 4%,4%,3%,3%,2% |              |          |                            |              |

|                                                                                                                           |                                                                                                                                                                       |
|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application fee = £150<br>*For Free Valuation products: One free standard valuation for properties valued up to £500,000. | Pepper Flex For more ‘yes’ decisions. Customers who are just outside of our standard criteria can pay an additional Flex completion fee of between £1,000 and £2,500. |
|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Pepper36 Help to Buy - Credit Criteria

| Credit Criteria          |                                                      |
|--------------------------|------------------------------------------------------|
| CCJs:                    | 0 registered in 36 months                            |
| Default:                 | 0 registered in 36 months                            |
| CCJ/Default Value:       | No limit                                             |
| Secured Missed Payments: | 0 in 36 months (No arrears balance in last 6 months) |
| Bankruptcy/IVA:          | Discharged > 6 years ago                             |
| Repossessions:           | None in last 6 years                                 |
| Debt Management Plan:    | Considered if satisfied over 12 months ago           |

| Term    | LTV            | Initial Rate | Comp Fee | Reversion Rates (LMR +) | Product Code |
|---------|----------------|--------------|----------|-------------------------|--------------|
| 5 Years | 75%            | 6.34%        | £ 0      | 3.90%                   | H50063       |
| ERC:    | 4%,4%,3%,3%,2% |              |          |                         |              |

|                                                                                                                                              |                                                                                                                                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>Application fee = £150</div> <div>*For Free Valuation products: One free standard valuation for properties valued up to £500,000.</div> | <div>Pepper Flex For more ‘yes’ decisions. Customers who are just outside of our standard criteria can pay an additional Flex completion fee of between £1,000 and £2,500.</div> |
|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Pepper24 Help to Buy - Credit Criteria

| Credit Criteria          |                                                      |
|--------------------------|------------------------------------------------------|
| CCJs:                    | 0 registered in 24 months                            |
| Default:                 | 0 registered in 24 months                            |
| CCJ/Default Value:       | No limit                                             |
| Secured Missed Payments: | 0 in 24 months (No arrears balance in last 6 months) |
| Bankruptcy/IVA:          | Discharged > 6 years ago                             |
| Repossessions:           | None in last 6 years                                 |
| Debt Management Plan:    | Considered if satisfied over 12 months ago           |

Key Criteria

| Applicant Details  |                                                                                                                                                                 | Loan Size      |                                    |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|------------------------------------|
| Minimum Age        | 21 Years                                                                                                                                                        | Loan Size      |                                    |
| Maximum Age        | 80 years at end of term.<br>The term cannot extend beyond applicants stated retirement age.<br>Maximum allowable stated retirement age of 75                    | Minimum        | £25,001                            |
|                    |                                                                                                                                                                 | Maximum        | Up to 500,000 available to 75% LTV |
|                    |                                                                                                                                                                 | Repayment      |                                    |
| Maximum Applicants | 2                                                                                                                                                               | Repayment      | Captial & Interest                 |
| Employed           | Minimum of 3 months in current job with 6 months' continuous employment and not in probation. Evidence of employment history is required to cover last 6 months | Property Value |                                    |
|                    |                                                                                                                                                                 | Minimum        | £70,000                            |
|                    |                                                                                                                                                                 | Term           |                                    |
| Self-Employed      | Must have been in their current business for a minimum of 12 months and able to supply 1 year's trading accounts                                                | Minimum        | 5 years and 1 month                |
|                    |                                                                                                                                                                 | Maximum        | 35 years                           |